



Your business
is our business.

DOCKET FILE COPY ORIGINAL

REDACTED – FOR PUBLIC INSPECTION

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internet: www.jsitel.com, e-mail: jsi@jsitel.com

October 11, 2013

By Hand Delivery

Marlene H. Dortch, Secretary
Federal Communications Commission
Office of the Secretary
445 12th Street, SW
Washington, DC 20554

ACCEPTED/FILED

OCT 18 2013

Federal Communications Commission
Office of the Secretary

**Re: WC Docket No. 10-90, WC Docket No. 11-42
2013 ETC Annual Report of Sunman Telecommunications Corp.
Study Area Code 320825**

Dear Ms. Dortch:

On behalf of Sunman Telecommunications Corp. "Sunman", JSI files the attached confidential and redacted versions of the FCC Form 481 ETC annual reporting information pursuant to sections 54.313 and 54.422 of the Commission's rules.¹ Sunman seeks confidential treatment under Protective Order for section 54.313(f)(2) financial information.² The redacted version is also being filed this date via the FCC's Electronic Comment Filing System.

Please direct any questions regarding the filing to the undersigned.

Sincerely,

John Kuykendall
JSI Vice President
301-459-7590
jkuykendall@jsitel.com

cc: Charles Tyler, Telecommunications Access Policy Division (two copies, confidential)

No. of Copies rec'd 0 + 3
List ASODE

¹ 47 C.F.R. §§ 54.313, 54.422.

² *Connect America Fund et al.*, WC Docket No. 10-90 *et al.*, Protective Order, DA 12-1857 rel. Nov. 16, 2012 (Protective Order). 47 C.F.R. § 54.313(f)(2).

| | |
|---|--|
| FCC Form 481 - Carrier Annual Reporting Data Collection Form | FCC Form 481 OMB Control No. 3060-0986/OMB Control No. 3060-0814 July 2013 |
|---|--|

| | | |
|---|----------------------|--|
| <010> Study Area Code | 320825 | ACCEPTED/FILED |
| <015> Study Area Name | SUNMAN TELECOMM CORP | |
| <020> Program Year | 2014 | OCT 18 2013 |
| <030> Contact Name: Person USAC should contact with questions about this data | Mike Alig | Federal Communications Commission Office of the Secretary |
| <035> Contact Telephone Number: Number of the person identified in data line <030> | 812-623-4957 | |
| <039> Contact Email Address: Email of the person identified in data line <030> | malig@ETC1.net | |

| ANNUAL REPORTING FOR ALL CARRIERS | 54.313 Completion Required | 54.422 Completion Required |
|-----------------------------------|----------------------------------|----------------------------------|
|-----------------------------------|----------------------------------|----------------------------------|

| | | |
|---|--|--|
| <100> Service Quality Improvement Reporting <i>(complete attached worksheet)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto;"></div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto;"></div> |
| <200> Outage Reporting (voice) <i>(complete attached worksheet)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |
| <210> <div style="display: inline-block; border: 1px solid black; width: 30px; height: 15px; text-align: center; margin-right: 5px;">✓</div> <-- check box if no outages to report | | |
| <300> Unfulfilled Service Requests (voice) | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">0</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |
| <310> Detail on Attempts (voice) <i>(attach descriptive document)</i> | | |
| <320> Unfulfilled Service Requests (broadband) | | |
| <330> Detail on Attempts (broadband) <i>(attach descriptive document)</i> | | |
| <400> Number of Complaints per 1,000 customers (voice) | | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |
| <410> Fixed <div style="display: inline-block; border: 1px solid black; width: 60px; height: 15px; margin-left: 5px; text-align: center;">0.0</div> | | |
| <420> Mobile <div style="display: inline-block; border: 1px solid black; width: 60px; height: 15px; margin-left: 5px;"></div> | | |
| <430> Number of Complaints per 1,000 customers (broadband) | | |
| <440> Fixed <div style="display: inline-block; border: 1px solid black; width: 60px; height: 15px; margin-left: 5px;"></div> | | |
| <450> Mobile <div style="display: inline-block; border: 1px solid black; width: 60px; height: 15px; margin-left: 5px;"></div> | | |
| <500> Service Quality Standards & Consumer Protection Rules Compliance <i>(check to indicate certification)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |
| <510> 320825in510 <i>(attach descriptive document)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |
| <600> Functionality in Emergency Situations <i>(check to indicate certification)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |
| <610> 320825in610 <i>(attach descriptive document)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |
| <700> Company Price Offerings (voice) <i>(complete attached worksheet)</i> | | |
| <710> Company Price Offerings (broadband) <i>(complete attached worksheet)</i> | | |
| <800> Operating Companies and Affiliates <i>(complete attached worksheet)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |
| <900> Tribal Land Offerings (Y/N)? <i>(if yes, complete attached worksheet)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | |
| <1000> Voice Services Rate Comparability <i>(check to indicate certification)</i> | | |
| <1010> <i>(attach descriptive document)</i> | | |
| <1100> Terrestrial Backhaul (Y/N)? <i>(if not, check to indicate certification)</i> | | |
| <1110> <i>(complete attached worksheet)</i> | | |
| <1200> Terms and Condition for Lifeline Customers <i>(complete attached worksheet)</i> | | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> |

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

| | | |
|---|---|---|
| <2000> <i>(check to indicate certification)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto;"></div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto;"></div> |
| <2005> <i>(complete attached worksheet)</i> | | |

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

| | | |
|---|--|---|
| <3000> <i>(check to indicate certification)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto;"></div> |
| <3005> <i>(complete attached worksheet)</i> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto; text-align: center;">✓</div> | <div style="border: 1px solid black; width: 40px; height: 15px; margin: 0 auto;"></div> |

**(100) Service Quality Improvement Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|---|
| <010> | Study Area Code | 320825 |
| <015> | Study Area Name | SUNMAN TELECOMM CORP |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Mike Aliq |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 812-623-4957 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | malig@ETCI.net |
| <110> | Has your company received its ETC certification from the FCC? | (yes / no) <input type="radio"/> <input checked="" type="radio"/> |
| | If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 | |
| <111> | year plan" filed with the FCC? | (yes / no) <input type="radio"/> <input type="radio"/> |

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CETC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)

Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

| | |
|--------------------------|--------------------------|
| <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> | <input type="checkbox"/> |
| <input type="checkbox"/> | <input type="checkbox"/> |

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 320825 |
| <015> | Study Area Name | SUNMAN TELECOMM CORP |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Mike Alig |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 812-623-4957 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | malig@ETC1.net |

[illegible]

**(900) Tribal Lands Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 320825 |
| <015> | Study Area Name | SUNMAN TELECOMM CORP |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Mike Alig |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 812-623-4957 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | malig@ETC1.net |

<910> Tribal Land(s) on which ETC Serves

<920> Tribal Government Engagement Obligation

Name of Attached Document (.pdf)

If your company serves Tribal lands, please select (Yes,No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:

- <921> Needs assessment and deployment planning with a focus on Tribal community anchor institutions;
- <922> Feasibility and sustainability planning;
- <923> Marketing services in a culturally sensitive manner;
- <924> Compliance with Rights of way processes
- <925> Compliance with Land Use permitting requirements
- <926> Compliance with Facilities Siting rules
- <927> Compliance with Environmental Review processes
- <928> Compliance with Cultural Preservation review processes
- <929> Compliance with Tribal Business and Licensing requirements.

| Select (Yes,No, NA) |
|---------------------------|
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**(1100) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 320825 |
| <015> | Study Area Name | SUNMAN TELECOMM CORP |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Mike Alig |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 812-623-4957 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | malig@ETC1.net |

<1120> Please check this box to confirm no terrestrial backhaul options exist within the supported area pursuant to § 54.313(G) ☐

<1130> Please check this box to confirm the reporting carrier offers broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G) ☐

(1200) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form

FCC Form 481
 OMB Control No. 3060-0986/OMB Control No. 3060-0819
 July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 320825 |
| <015> | Study Area Name | SUNMAN TELECOMM CORP |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Mike Alig |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 812-623-4957 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | malig@ETC1.net |

| | | |
|--------|--|--|
| <1210> | Terms & Conditions of Voice Telephony Lifeline Plans | 320825in1210 |
| | | Name of attached document (.pdf) |
| <1220> | Link to Public Website | HTTP http://www.etczone.net/phonePlans.asp |

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

- | | | |
|--------|---|-------------------------------------|
| <1221> | Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers, | <input checked="" type="checkbox"/> |
| <1222> | Details on the number of minutes provided as part of the plan, | <input checked="" type="checkbox"/> |
| <1223> | Additional charges for toll calls, and rates for each such plan. | <input checked="" type="checkbox"/> |

(2000) Price Cap Carrier Additional Documentation

Data Collection Form

Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

FCC Form 481

OMB Control No. 3060-0986/OMB Control No. 3060-0819

July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 320825 |
| <015> | Study Area Name | SUNMAN TELECOMM CORP |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Mike Alig |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 812-623-4957 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | malig@ETC1.net |

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
 <2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

| |
|--|
| |
| |

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Certification
 <2013> 2014 Frozen Support Certification
 <2014> 2015 Frozen Support Certification
 <2015> 2016 and future Frozen Support Certification

| |
|--|
| |
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| |

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

| |
|--|
| |
|--|

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
 <2018> 5th year Broadband Service Certification
 <2019> Interim Progress Certification
 <2020> Please check the box to confirm that the attached PDF, on line 2021, contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
 <2021> Interim Progress Community Anchor Institutions

| |
|--|
| |
| |
| |
| |

Name of Attached Document Listing Required Information

**Certification - Reporting Carrier
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

| | | |
|-------|---|----------------------|
| <010> | Study Area Code | 320825 |
| <015> | Study Area Name | SUNMAN TELECOMM CORP |
| <020> | Program Year | 2014 |
| <030> | Contact Name - Person USAC should contact regarding this data | Mike Alig |
| <035> | Contact Telephone Number - Number of person identified in data line <030> | 812-623-4957 |
| <039> | Contact Email Address - Email Address of person identified in data line <030> | malig@ETC1.net |

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

| | |
|---|--------------------------------|
| Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients | |
| I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate. | |
| Name of Reporting Carrier: | |
| Signature of Authorized Officer: | Date |
| Printed name of Authorized Officer: | |
| Title or position of Authorized Officer: | |
| Telephone number of Authorized Officer: | |
| Study Area Code of Reporting Carrier: | Filing Due Date for this form: |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

| | |
|---|--|
| Certification - Agent / Carrier Data Collection Form | FCC Form 481 OMB Control No. 3060-0985/OMB Control No. 3060-0819 July 2013 |
|---|--|

| | |
|---|----------------------|
| <010> Study Area Code | 320825 |
| <015> Study Area Name | SUNMAN TELECOMM CORP |
| <020> Program Year | 2014 |
| <030> Contact Name - Person USAC should contact regarding this data | Mike Alig |
| <035> Contact Telephone Number - Number of person identified in data line <030> | 812-623-4957 |
| <039> Contact Email Address - Email Address of person identified in data line <030> | malig@ETC1.net |

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

| Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|--|--|
| I certify that (Name of Agent) <u>John Staurulakis, Inc.</u> is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate. | |
| Name of Authorized Agent: | John Staurulakis, Inc. |
| Name of Reporting Carrier: | SUNMAN TELECOMM CORP |
| Signature of Authorized Officer: | CERTIFIED ONLINE Date: 10/08/2013 |
| Printed name of Authorized Officer: | Michael Alig |
| Title or position of Authorized Officer: | CFO |
| Telephone number of Authorized Officer: | 812-623-2122 |
| Study Area Code of Reporting Carrier: | 320825 Filing Due Date for this form: 10/15/2013 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

TO BE COMPLETED BY THE AUTHORIZED AGENT:

| Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier | |
|--|--|
| I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate. | |
| Name of Reporting Carrier: | SUNMAN TELECOMM CORP |
| Name of Authorized Agent or Employee of Agent: | John Staurulakis, Inc. |
| Signature of Authorized Agent or Employee of Agent: | CERTIFIED ONLINE Date: 10/08/2013 |
| Printed name of Authorized Agent or Employee of Agent: | Alice Lewis |
| Title or position of Authorized Agent or Employee of Agent: | Manager |
| Telephone number of Authorized Agent or Employee of Agent: | 217-498-6863 |
| Study Area Code of Reporting Carrier: | 320825 Filing Due Date for this form: 10/15/2013 |
| Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001. | |

Attachments

Sunman Telecommunications Corp demonstration of complying with applicable service quality standards and consumer protection rules:

In establishing this certification in its *2005 ETC Order*,¹ the FCC found that an ETC must make “a specific commitment to objective measures to protect consumers.”² The Commission found that for wireless ETCs, compliance with CTIA’s Consumer Code for Wireless Service would satisfy this requirement” and that the sufficiency of other commitments would be considered on a case-by-case basis.³ In this context, the FCC stated, “to the extent a wireline or wireless ETC applicant is subject to consumer protection obligations under state law, compliance with such laws may meet our requirement.”⁴

Sunman Telecommunications Corp (“Company”) hereby certifies that it is complying with applicable service quality standards and consumer protection rules. The Company is subject to consumer protection obligations under the Indiana Code (IC) and Indiana Administrative Code (IAC). These obligations include, but are not limited to, the following: (1) adherence to Indiana state consumer protection requirements governing telephone providers which include Quality of Service rules as identified in IC 8-1-17.5-24, and Compliance with Anti-Slamming and Anti-Cramming Procedures as adopted in IC 8-1-29-5, Rule 1.1 170 IAC 7-1.3-8.1; (2) truth-in-billing requirements as required in

¹ *Federal-State Joint Board on Universal Service*, CC Docket No. 96-45, Report and Order, FCC 05-46 (rel. Mar. 17, 2005) (“*2005 ETC Order*”).

² *Id.* at para. 28.

³ *Id.* The FCC noted that under the CTIA Consumer Code, wireless carriers agree to: “(1) disclose rates and terms of service to customers; (2) make available maps showing where service is generally available; (3) provide contract terms to customers and confirm changes in service; (4) allow a trial period for new service; (5) provide specific disclosures in advertising; (6) separately identify carrier charges from taxes on billing statements; (7) provide customers the right to terminate service for changes to contract terms; (8) provide ready access to customer service; (9) promptly respond to consumer inquiries and complaints received from government agencies; and (10) abide by policies for protection of consumer privacy.” *Id.* at n. 71.

⁴ *Id.* at n. 72.

Rule 1.3 170 IAC 7-1.3-6; and (3) CPNI, Red Flag Rules and other applicable federal and state requirements governing the protection of customers' privacy.

Sunman Telecommunications Corp demonstration of ability to function in emergency situations:

Sunman Telecommunications Corp ("Company") hereby certifies that it is able to function in emergency situations as set forth in the Code of Federal Regulations, Title 47, Part 54, Subpart C, §54.202(a)(2)¹ and Rule 1.2, 170 IAC 7-1.2-18 of the Indiana Administrative Code. The Company's network is designed to remain functional in emergency situations without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations as required by Section 54.202(a)(2). The Company can change call routing translations as needed to reroute traffic around damaged facilities. Changing call routing translations will also allow the Company to manage traffic spikes throughout its network, as emergency situations require.

Specifically, each central office building is supplied with standby generators and battery back-up that enable the central office to keep running until power is restored so long as fuel is available, or until system changes are made to reroute traffic. In accordance, and compliance, with Rule 1.2, 170 IAC 7-1.2-18, all switching offices or equivalent with installed emergency power generating equipment have a minimum of three (3) hours battery capacity; switching offices or equivalent without installed

¹ Section 54.202(a)(2) requires ETCs that are designated by the Commission to "demonstrate its ability to remain functional in emergency situations, including a demonstration that it has a reasonable amount of back-up power to ensure functionality without an external power source, is able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations."

emergency power generating equipment have a minimum battery capacity of five (5) hours.



Local Phone

[Rates & Features](#) [Calling Features Guide](#) [Long Distance](#)

SUNMAN

Phone Number Prefix: 623, 576, 852

Serving Sunman, St. Leon and Napoleon

Change Location



Local Telephone Rates (Single Line)

Pay one flat rate each month, excluding taxes, calling features and long distance charges. 911, TDD and Network Access fees apply.

| Type | Monthly Rate |
|--|-------------------------|
| Residential | \$12.95 |
| Vacation | Call for Details |
| Lifeline Support (Get Details) | Contact ETC for details |

Effective July 1, 2013 the Access Recovery Charge will be \$1.00 for residential customers and single-line businesses. The Access Recovery Charge will be \$2.00 for multi-line businesses. The Access Recovery Charge (ARC) is a monthly charge approved by the FCC and assessed by local telephone companies to recover some of the costs incurred in the provision and maintenance of telephone service. Even though this charge appears on your local bill, it is governed by the FCC.

Service Information Requirements

- Complete address where service is to be installed.
- Billing address, if it is different than the physical address.
- Information about previous phone service.
- Proof of identification.
- Employment information.

Calling Features Available

More information and pricing is available by selecting each feature or download a [printable PDF](#).

| | | |
|--------------------------------|-----------------------------|---------------------------|
| Call Waiting | Call Transfer | Reminder Calls |
| Call Forwarding | Call Forwarding No Answer | Call Forwarding Busy |
| Caller ID | Distinctive Ring | Privacy Call Block |
| Caller ID Blocking | Distinctive Ringing Line | Selective Call Forwarding |
| Caller ID Unblocking | Call Acceptance | Voice Mail |
| Call Return | Selective Call Rejection | Roll Down |
| Repeat Dialing | Toll Control | Speed Dialing |
| 3-Way Calling | Customer Originated Trace** | Call Blocking/Barring |
| 3-Way Calling (Allow Transfer) | | |

*Due to varying availability of technology, prices vary upon location.

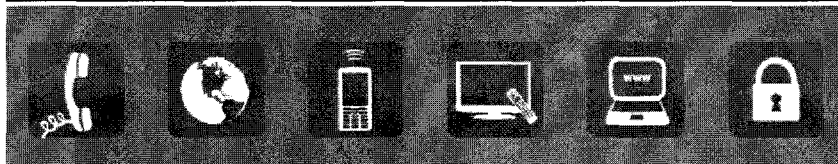
**Not available in the \$9.95 Pick Any Five Calling Feature Pack.

BUNDLE AND SAVE!



Bundle ETC's Unlimited Long Distance
with any other two services for one
low, monthly rate!

PICK A BUNDLE. SAVE A BUNDLE.



Local Telephone, Cable TV/Video, High Speed Internet

YOU pick 3

\$79.95/mo.

Save approximately 20%

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With ETC's **YOUpick** bundles, you decide which services are right for you.

About ETC

Billing & Payment

Business Phone Systems

Business Bundles

Call Before You Dig

Careers

Check Cellular Minutes

Closed Captioning Contact

Community Channel

Community Involvement

CPNI Rules

Current Deals

Direct Debit

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Lifestyle Support

MyGroup Instructions

Paperless Billing Sign Up

Pay My Bill Online

Refer A Friend

Regulatory Policies

Residential Bundles

Scam Alerts

Scholarships

Security Systems

Service Availability

Sitemap

Spotlight Newsletter

Tech Team

Technical Support

Web Design & Hosting

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Serving Sunman, St. Leon and Napoleon

Local Telephone Rates (Single Line)

Pay one flat rate each month, excluding taxes, calling features and long distance charges. 911, TDD and Network Access fees apply.

| Type | Monthly Rate |
|--------------------------------|-------------------------|
| Residential | \$12.95 |
| Vacation | Call for Details |
| Lifeline Support (Get Details) | Contact ETC for details |

Effective July 1, 2013 the Access Recovery Charge will be \$2.00 for FCC and assessed by local telephone service. Even though this charge

Enhanced Telecommunications Corporation participates in the Lifeline federal assistance program to help eligible Hoosiers get local telephone service and help them make their monthly payments. You may qualify for this program if you take part in at least one of these assistance programs:

Access
by the
of telephone

Service Information Required

- Complete address where service is to be provided
- Billing address, if it is different
- Information about previous service
- Proof of identification
- Employment information

- Low Income Home Energy Assistance Program (LIHEAP)
- Federal Public Housing Assistance (Including Sec 8)
- Medicaid
- Food Stamps
- Supplemental Security Income (SSI)
- National School Lunch program (NSL)
- Temporary Assistance of Needy Families (TANF)

Calling Features Available

More information and pricing

- Call Waiting
- Call Forwarding
- Caller ID
- Caller ID Blocking
- Caller ID Unblocking
- Call Return
- Repeat Dialing
- 3-Way Calling
- 3-Way Calling (Allow Transfer)

Additional details:

- Household income must be no more than 135% of the Federal Poverty Guidelines.
- Lifeline is non-transferable and only one discount is available per household.
- Each year, Lifeline customers must certify that they are still eligible for the discount.
- Customers must enroll in Lifeline service and must provide proof of eligibility before receiving support.
- Customers who willfully make false statements in order to obtain the benefit are subject to fine or imprisonment or may be barred from the program.

For additional information contact your local telephone office.

May not be available at all locations.

*Due to varying availability of features
**Not available in the \$9.95 Pick Any Five plan

**Keep Your
Phone
Number
When You
Switch!**



**PICK ANY
FIVE
CALLING FEATURES
\$9.95 per month**

ETC offers a variety of calling features to enhance the productivity of your home telephone. Following is a list of each calling feature and a description of how it works along with the monthly cost.

Select calling features can be used on a per use basis with a charge of \$0.75 per use with a max charge of \$5.00/month per feature. For a complete list of those features, contact ETC at 1-866-ETC-4YOU.

PICK A BUNDLE. SAVE A BUNDLE.

Local Telephone, Cable TV/Video, High Speed Internet

REDACTED – FOR PUBLIC INSPECTION

SUNMAN TELECOMMUNICATIONS CORP. (SAC 320825)

ATTACHMENT - LINE 3017

ATTACHMENT REDACTED IN ENTIRETY